

W-03443A-15-0271

Arizona Corporation Comm



0000165726

Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 8/11/2015 1:50 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123804

Opinion Codes:

Opinion Date: 8/11/2015 1:49 PM

Rate Case Items - Opposed

First Name: William

Last Name: Andreozzi

Account Name: William Andreozzi

Street Address: <<< REDACTED >>>

City: Chino Valley

State: AZ

Zip Code: 86323

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

Company: Appaloosa Water Company

Division: Water

Joe Cordovana

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-03443A-15-0271

Docket Position: Against

Appaloosa Water Company does not deserve a 100% across the board rate increase. AWC is a very poorly run utility. In my case alone the have lost payment checks, have an office that is not identifiable, and answer the phone with another company's name. AWC never does a rate increase study, but instead always requests a 100% increase. AWC always uses the arsenic treatment plant as an excuse for a rate increase, however that plant is at least 4 years old, should not AWC be able to budget these costs. I can support a rate increase equal to the rate of inflation, but nothing more. This company needs to become more efficient.

Notes:

Date:

User:

Submitted By:

Note Type:

8/11/2015

Michael Buck

Email


Investigation

Docketed and noted for the record.

Arizona Corporation Commission

DOCKETED

AUG 12 2015

DOCKETED BY 

AZ CORP COMMISSION  
DOCKET CONTROL

2015 AUG 12 A 10:21

RECEIVED

ORIGINAL